



SANCHAR NIGAM EXECUTIVES' ASSOCIATION (INDIA)
Guwahati Divisional Branch

No.SNEA(I)/GH/GM /10-11/02

Date : 11/3/11

To,

Sri K. Monohar
The General Manager ,Telecom.
Kamrup District, Panbazar
Guwahati.

Sub: Regarding operation and maintenance of OFC,BTS and BB.

Dear Sir,

As you know, at present there is a serious problem which is being encountered by the field units in operation and maintenance of OFC,BTS and BB services . In this matter several times discussions were held with you and suggestions were given but unfortunately very little action/improvement is visible. Once again it is requested to implement immediately the following steps to arrest the deterioration of services.

1. Sufficient fund allotment in breakdown maintenance and preventive maintenance of OFC and BTSs.
2. Enhancement of KM limit of hired vehicle for OFC, BTSs and Rural areas (2500 KM for OFC/TX, 2000 KM for BTSs, 2500 KM for Rural areas).
3. All Broadband connection, fault restoration may be entrusted to the respective SDOs and adequate men power like TTA/PM may be allotted specifically for that job.

Early response is solicited.

Your sincerely.

11/3/11
(Shyamal Dutta),
Divisional Secretary,
SNEA (I), Guwahati.

Copy to: Circle Secretary, SNEA(I), Assam Circle.

(Shyamal Dutta),
Divisional Secretary,
SNEA (I), Guwahati.